

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Carl D. Dvorak et al.
Serial No.: 09/829,292
Filed: April 9, 2001
For: Rules Based Ticketing for Self-Scheduling of Appointments
Art Unit: 3623
Examiner: Dave Robertson
Docket No.: 1517.003

FIRST AMENDMENT

Commissioner of Patents and Trademarks
U.S. Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the office action of March 16, 2007, the Applicant hereby amends the application as follows:

Amendments to the claims begin on page 2 of this communication; and

Remarks begin on page 11 of this communication.